



Parking Kiosk FAQs

How do I pay at the Kiosks?

At any kiosk in the same zone, you will be prompted to enter the following information:

- Vehicle's license plate number
- Amount of time
- Credit card information or coins for payment

Dollar coins are accepted at most kiosks.

You do not need to display a receipt on your dashboard because all transactions are associated with your license plate number. Online or text receipts are available.

How do I download the Flowbird Parking app?

You can download the Flowbird Parking app on your mobile device in the App Store or Google Play store.

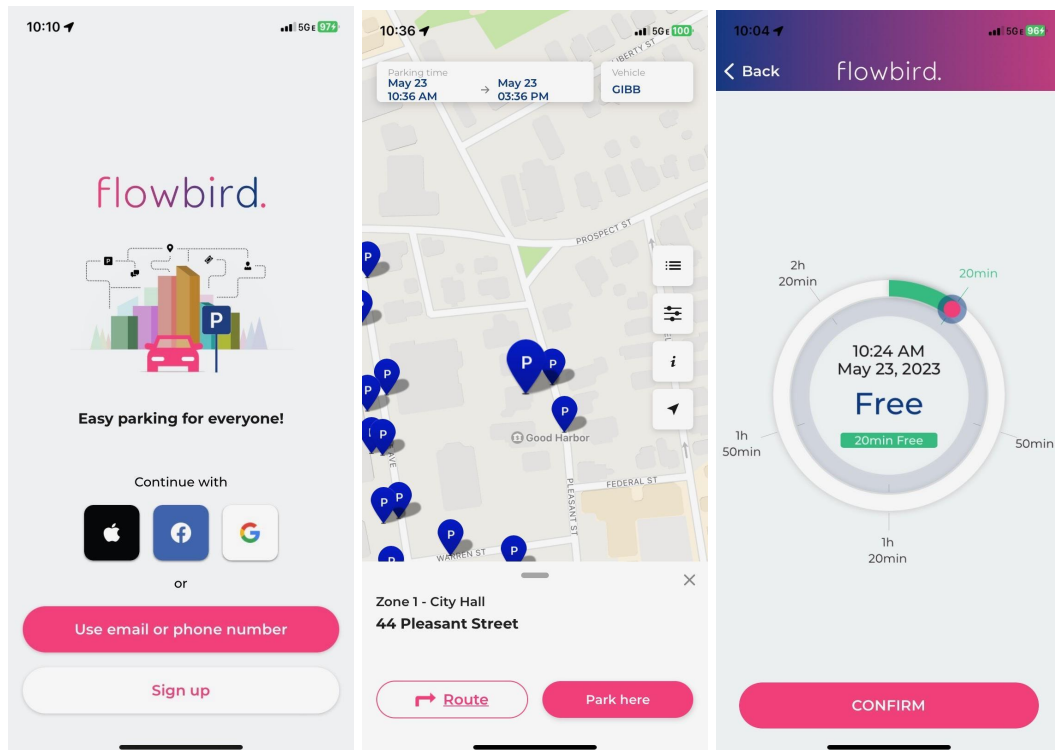


How do I pay for parking via the Flowbird Parking app?

You will be prompted to log into the Flowbird Parking app with your email, phone number, Apple account, Facebook account, or Google account.

Once you are logged in, simply tap one of the colored markers nearest to your location and choose **Park here.** . The first time you use the app, you will be prompted to add your vehicle license plate and state.. Next, you will choose the amount of time you will be parking, and tap **Confirm.**

Finally you will review your information, set a reminder to notify you when your time is running out, and enter your credit card information to complete the transaction. For future parking sessions, your vehicle and credit card information will be saved in the app for faster processing.









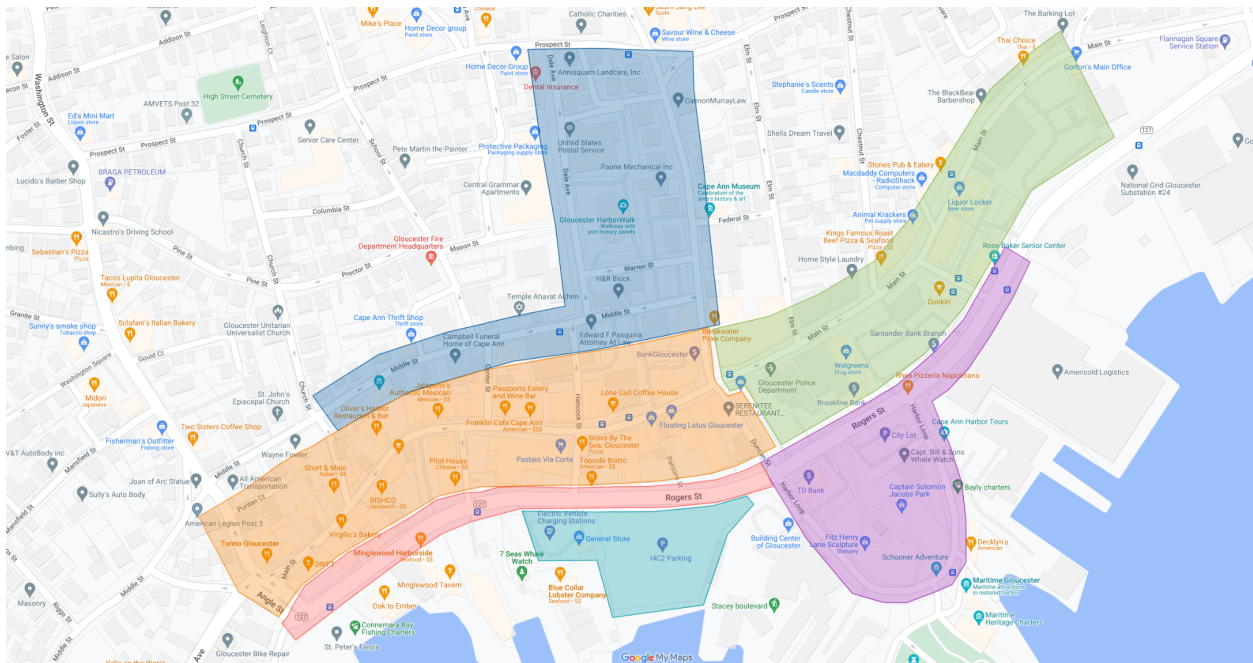
What are zones and how do they impact parking?

The City of Gloucester will now utilize a zone system for parking. There are six zones which correspond to parking limits as defined by City ordinance. When paying for parking, you will need to ensure you are paying for parking in the zone your vehicle is parked. Kiosks will be clearly marked with the zone number/name and color coded similar to the app.

On Flowbird, you can select any kiosk in the zone where your vehicle is parked. The zones are color coded, as well as listed by name when the nearest droplet is tapped in the Flowbird app.

The zones are arranged in clockwise fashion starting with:

-  Zone 1 - City Hall
-  Zone 2 - Main Street East
-  Zone 3 - Harbor Loop
-  Zone 4 - IC42 & GH Lots
-  Zone 5 - Rodgers Street West
-  Zone 6 - Main Street West



For an interactive map, please [click here](#)

Any helpful hints?

Take a picture of your license plate in advance to have the information available for the kiosk or Flowbird app.

The Flowbird app is the simplest way to know which zone you are parked in, take advantage of the 20 minutes of free parking, and add time if applicable - we encourage all of those who are able to do so!

On the mobile app, set a time notification to alert you when your time is running out.

Are there time limits to the parking spaces?

Yes - time limits vary depending on where you are parked.. For example, parking on Main Street is limited to 2 hours, but many portions of Rogers Street allow for 10 hours of parking. Please check the signage in the area to confirm the maximum time allowed.

If you are using the Flowbird app, it will automatically determine the maximum time allowed at your location and zone when you are selecting the amount of time. You can also set reminders to notify you when your time is running out in the Flowbird parking app.

What are the hours that drivers are required to pay for parking?

In two-hour parking zones, you will need to pay to park Monday through Saturday from 9:00am to 6:00pm. Sundays and legal holidays are free.

However, in ten-hour parking zones, you will need to pay to park between the hours of 8:00am and 6:00pm. Please be sure to read all parking signage in the area.